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ORIGINAL



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ARIZONA CORPORATION COMMISS.

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Inquiry No. 2011 - 99831

Date: 10/6/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Scott Last: McKay

Account Name: Scott McKay

Home: (602) 680-7323

Street: 16037 No 52nd Place

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85254

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Mr. McKay called asking if I knew percentage of increase in latest rate case. I did a bit of research and called him back to tell him the requested increase will have an impact of about 6.6% on people's bills. He stated that he's been doing some investigating and has determined that APS has rec'd approximately 38.87% in increases since 2005. "Isn't a 38.87% increase over past 6 years a bit egregious?" Is against any increase at this time.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/6--opinion entered into database and will be docketed.
End of Comments

*****CLOSED*****

Date Completed: 10/6/2011

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Arizona Corporation Commission
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OCT 6 2011

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